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To support the continuity of the peer review process, we recommend returning your manuscript to us within 21 days. If you think you will need additional time, please let us know and we will aim to respond within 48 hours.

Kind regards,

Tillie Cryer
Editorial Board Member
BMC Health Services Research

Reviewer Comments:

Reviewer 1

This is well and clearly written article that highlights the importance of supervision for CHWs. It provides evidence of how a bottom-up approach in one district in South Africa was able to bring together front line CHWs and their supervisors and professional support colleagues to collectively discuss some of the challenges faced in the supervision of CHWs as well as some of the solutions to these.

Reviewer 2

I wish to congratulate the authors in producing a quality manuscript that explains in detail the process towards developing the framework. In my understanding this manuscript explains the process that was followed in developing the framework and the bigger picture is the framework. My only suggestion is that the title be slightly tweaked to reflect this such as Designing a framework for ???

I also noticed that NGO is used once in the manuscript but is abbreviated.

Kind Regards